



Quotes from Clients about MAGIC®

Realogy	"I have been involved with Communico for nearly five years now and continue to be truly dazzled by your service. You earn your place as the 'Rolls Royce of Customer Service Training!'"
The Alger Fund	"The 33 Points of MAGIC gives us the strategy for showing our customers we really care about them. The impact on our staff has been amazing. Our area has become an example to the rest of the firm as to how to treat our customers right."
Community Health Group	"Our employees value the principles taught in the MAGIC program because they realize they now have heightened customer service skills. We have also noticed a dramatic improvement in the feedback from our members and physicians."
Pulte Homes	"This training has immediate applicability and traction. It was remarkable how well this system worked. The results were immediate. Anyone who deals with customers will find this a critical skill set to have."
HealthPORT	"MAGIC has made a significant difference for us. Before our support team started the training, we only heard from our customers when they were angry. Now, we get letters on a daily basis thanking us for the level of service we provide."
Wellpoint Blue Cross Blue Shield	"I have looked at other customer service training programs and MAGIC from Communico is the best that's out there. It's all encompassing!"
SummaCare	"Absolutely fabulous! I learned so much from this course. It will help better myself and my job. Anyone who is in contact with other people would benefit from this course!"
Affinion	"I have been through a number of training programs and certifications –Communico's is the best I've seen."
Subaru of America	"We already had a good team, but we wanted to challenge them to rise to the next level. After previewing many offerings, I zeroed in on MAGIC! MAGIC stands out because it offers our people a no-nonsense, down to earth approach that everyone could use immediately with positive results."